

# CCL RMA Form

Please include this form in your parcel when you return your item to us. Please read the information on this sheet carefully before you send your return to us. If you have any questions, please email our returns team by email at [returns@cclonline.com](mailto:returns@cclonline.com) or by telephone on 01274 471205 or 01274 471206.

If you are returning your item under the distance selling regulations, then once received, you will receive a refund within 28 days.

If you are returning an item to us for testing, then we generally take 3-4 days to test the item. We will be in touch as soon as the testing is complete.

Make sure that you include any information, leads and manuals in your package, and make sure it is packaged securely.

RMA Number \_\_\_\_\_

Reason for return \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Thank you for buying from CCL and we hope that you are satisfied with our service.

We recommend that you send by a tracked delivery service such as Royal Mail Special Delivery or courier.  
Please send to:-



CCL Returns  
CCL House  
Inmoor Road  
Off Cross Lane  
Tong  
Bradford  
BD11 2PS

Please  
affix  
postage